



ARRANGING VIEWINGS DURING COVID-19

Property search and viewings with Hamilton May are designed to provide a safe, comfortable and time-efficient experience. We have reduced exposure to keep everyone safe - either by remote viewing or by applying safety procedures while meeting face to face.

We are experienced in conducting virtual viewings - knowledge that we gained even before the crisis hit. Furthermore, all our sales team have been trained in safety procedures, law regulations as well as WHO and GIS recommendations.

STEPS FOR ARRANGING VIEWINGS

- [Contact us](#) with your search criteria or click [Arrange viewing](#) to create a viewing list.
- A lead agent will be assigned to your enquiry to assist you in the process and conduct property search.
- You may be asked to reduce your request to a short-list of 2-3 properties, with the aim of limiting exposure. You can view desired properties without leaving your home or arrange a safe face-to-face meeting on the property.

□ REMOTE VIEWING

The agent will visit the property at day and time arranged with you.

You will be called to view a live video presentation of the property. We use the most popular means such as Messenger, WhatsApp or Facetime and may apply the software of your choice.

The agent will show you all the angles of the property and answer any questions.

□ FACE TO FACE MEETING

You will be requested to meet the agent at the location, to avoid travelling together.

The owner is asked to organize cleaning/disinfecting of the property prior to the viewing. The property will also be ventilated during the meeting.

Our agent will come equipped with PPE (personal protective equipment). We ask you do the same.

All parties are requested to maintain social distancing.

- Where possible, we manage all the paperwork remotely. Where not, we maintain safe social distance and help arranging all necessary proxies.

Please do not hesitate to contact us:

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